

PHYLETEC-Infrastructure Security At-A-Glance:

If your corporate network is connected to the Internet, you are part of it. That means that you are subject to the very same attacks as PHYLETEC. The difference is the investment level that we must make in order to ensure the safety, privacy and integrity of our clients' data. Most people that are new to a hosted solution are initially concerned with the privacy and safety of their data. They also worry about what happens if they lose access to their data. These are valid concerns, but typically, as they learn more about a hosted solution, they come to realize that these concerns are mitigated rather than enhanced by using a hosted solution. Let's see why:

Business Continuity Solution

A critical part of our IT planning process is to provide a strategy to ensure that your hosted operations continue, despite a disaster. PHYLETEC maintains a Business Continuity process that ensures a rapid recovery after declaring a disaster. The continuity infrastructure is hosted in a geographically diverse data-center apart from the primary configuration. The redundant data-center is regularly synchronized, managed and monitored even when no disaster has been declared.

Redundant Connection to Primary Infrastructure

PHYLETEC maintains redundant Internet connections to the primary data center. In the event that our primary connection fails, the alternate connections are automatically available. Simultaneously, your UDI support team is notified via email so that they can begin resolving the issue.

Physical Infrastructure Security

Our commitment to your data security, privacy and integrity does not end with the protection of the data on the servers; it also includes a combination of biometric thumbprint, PIN authentication and physical locking systems required to gain access to our data center. This system guards against unauthorized physical access to the actual server hardware on which PHYLETEC and your data is running.

Solution Infrastructure Two-Factor Authentication

Upon request, we can provide RSA SecurID® two-factor authentication. Nobody has access to your data except those that you authorize! Also, in the event that you request us to view your data (for any reason), PHYLETEC follows a strict three-signature authorization process, ensuring all "need-to-know" personnel are familiar with the need and to verify that permission has been given by you. At that point, special access is granted to the support personnel and access is temporarily made available. We hold our commitment to your data privacy at the highest level.

SSL 128-Bit Encryption

SSL (Secure Sockets Layer) is the highest encryption that the e-commerce security world has to offer. SSL ensures that the connection between your browser and our servers to be encrypted. After the connection is made, the information transmitted between your browser and our server is encrypted securely and is therefore totally private.

About PHYLETEC

PHYLETEC is a wholly owned subsidiary of Universal Data, Inc (UDI), a manufacturer and distributor of mobile computing products and software solutions for inventory management. PHYLETEC is an affordable on-demand enterprise management solution that includes full capabilities for financials, sales and purchasing management, supply chain integration, inventory and warehouse management and light manufacturing.